

Mr William TAYLOR
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73 Newington Road
EDINBURGH
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Mr Mark JONES
Flat 16
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314 Oxford Street
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Dear Mr JONES,

Double payment

My wife and I visited your theme park on the 25/06/2009, we purchased some fast track passes which came to a total of £22. At the time of purchase the attendant at the information point, told us he was having some problems with card payments. The payment we made did go through, but when I received my bank statement I discovered that you have taken the payment twice. I have included a copy of my statement with the payments circled. I would be grateful if you could resolve this matter quickly.

William TAYLOR