

James CLARK
7229 Main Street
VRX 3J3 VANCOUVER

December 9th, 2014

Alex WILSON
270 Wellington St W
M5V 3P5 TORONTO

Subject: Double payment

Dear Mr WILSON,

My wife and I visited your theme park on the 25/06/2009, we purchased some fast track passes which came to a total of £22. At the time of purchase the attendant at the information point, told us he was having some problems with card payments. The payment we made did go through, but when I received my bank statement I discovered that you have taken the payment twice. I have included a copy of my statement with the payments circled. I would be grateful if you could resolve this matter quickly.

James CLARK