

Robert WHITE
4650 Golden Gate Vista Point
SAUSALITO, BC 94965

October 27th, 2011

Matthew JOHNSON
260 W 44th Street
NEW YORK CITY, NY 10036

Subject: Double payment

Dear Mr JOHNSON,

My wife and I visited your theme park on the 25/06/2009, we purchased some fast track passes which came to a total of £22. At the time of purchase the attendant at the information point, told us he was having some problems with card payments. The payment we made did go through, but when I received my bank statement I discovered that you have taken the payment twice. I have included a copy of my statement with the payments circled. I would be grateful if you could resolve this matter quickly.

Robert WHITE